

TERMINAL METEF 2025

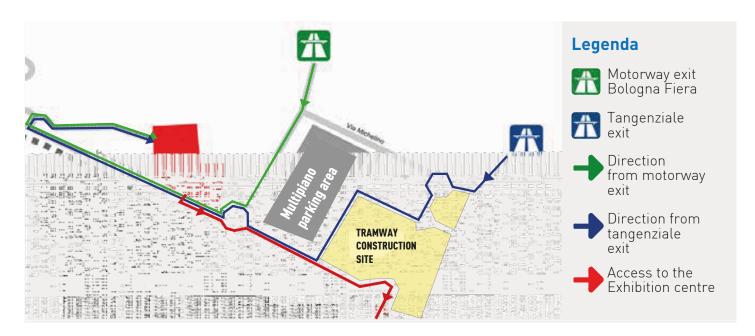
▶ ACCESS TO THE EXHIBITION CENTRE VIA THE TERMINAL

Please rely on below scheme to understand the exact days of setting up and dismantling



HOW TO REACH THE TERMINAL

Please be informed that all vehicles must enter from the Terminal parking area located nearby Michelino gate.



Vehicles will be allowed to stay inside the fairgrounds for a **limited period of time**. This service is subject to the **payment of a security deposit** as explained below.

TYPE OF VEHICLE	MAXIMUM STAY PERMITTED	SECURITY DEPOSIT
Car or small van	90 minutes	€ 300.00
Van (max 3 seats), up to 3.5 t	120 minutes	€ 300.00
Truck heavier than 3.5 t	180 minutes	€ 300.00

If the exit occurs within the scheduled time, the amount held on the credit card will be automatically released and will be available within 5 (five) days from the exit date.



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The company subscribes the registration online on the website Be.Fair. When registering the vehicles, the Terminal area will appear. After plate registration, you will be redirected to Area Terminal



The form is filled in completely and the **DEPOSIT** paid in:

- Car/Van: 300€

- Truck < 3,5 tons: 300€ - Truck >3,5 tons: 300€



The form, which contain a Qr code is printed. It can also be shown from an electronic device



The form is brought along during the travel, or needs to be shown from an electronic device



Terminal opening hours for all halls: daily from 7.00am to 7.00pm



Anyone arriving without the form will be directed to the **Transporters Assistance Center** in the Terminal Area



On delivery of the form a **receipt** will be issued displaying **the time allowed on location**



MAXIMUN TIME ALLOWED

- Car/Van: 1 hour and 30 minutes

- Truck < 3,5 tons: 2 h - Truck > 3.5 tons: 3 h



At the exit, the staff will scan again the QR code and the **ticket showing entrance time** and permanence inside the fairground. The deposit will be returned if the time allowed is adhered to. <u>In case the QR code is not scanned at the exit, the</u> system will authomatically add the fee (not having an exit time to refer to).



The transporter will keep the receipt to document the actual time on location. Any dispute must be forwarded to terminal@cfpbo.it within 12 hours from the exit time.

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► HOW TO USE THE TERMINAL

Please note

to receive by email the pass to enter the fairground it is mandatory the payment of a security deposit by credit card. Please make sure you have enough plafond.

To remind and help you with the payment of the deposit, the system will send you an alert by SMS 24 hours before the day you reserved. When payment is done, the system will generate a PASS, to be used by the driver of the registered vehicle.

We hardly suggest you to pre-register, book and pay online, in order to avoid delays or problems of any kind on site. A help desk for assistance will be available on site.

When exiting the fairgrounds, you must stop to allow the Terminal Service attendants to read the QRCode shown on your receipt or pass

Please note

All vehicles and people entering the fairground must register to BolognaFiere PASS platform.

When arriving at the terminal parking area, the staff on site **will check the QR Code** on the PASS and the vehicles will be sent to Michelino gate where the driver will receive a receipt as shown below.

The receipt will indicate the time of entering and the time by which the vehicles must leave the fairground to avoid being charged of the amount held as security deposit.

By the exit, the staff on site will check and scan the receipt:

- ▶ If the exit occurs **within** the scheduled time, the amount held on the credit card will be automatically released and will be available within 5 days from the exit date.
- ▶ If the exit occurs **after** the scheduled time, the amount held on the credit card will be automatically charged. Within 5 days from the exit date, an invoice will be sent by email.

Please note

money refund depends on bank circuit used. It may take up to 5 days.

BolognaFiere will check all the logistic operation within the fairground through an integrated logistic control system. The security deposit will not be charged if the exit is delayed due to reasons beyond driver control.

NOTE: Any complaints must be communicated within 12 hours from the end of the service.

The driver will be given a receipt showing the exit time by the exit.



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► EXAMPLES OF RECEIPTS OF ENTRY AND EXIT



SPECIAL PROVISIONS

- ▶ Exceptional loads will not be subject to passing through the Terminal. To access please contact the PASS Office of BolognaFiere: Ph. +39 051 282403 emai pass@bolognafiere.it
- ▶ Drayage service is available at the terminal; to learn about cost and condition of the service please contact BolognaFiere Sales Office: email: vendite@bolognafiere.it Fax + 39 051 6374036
- ▶ Vehicles that will not be accessing the fairgrounds and/or unloading goods inside the Terminal can park free of charge during the Terminal's opening hours (07:00am to 07:00pm for all halls) within the parking areas marked by the operators.



HELPDESK SERVICE

Helpdesk service to support you in using THE TERMINAL will be available from February 19th to March 8th at:

e-mail: terminal@cfpbo.it

phone: +39 3408191442 | +39 3371107584

from Monday to Friday from 9.00am to 1.00pm and from 2.00pm to 7.30pm